

SEALAND COMMUNITY COUNCIL
MEMBER SELF-REGULATORY PROTOCOL

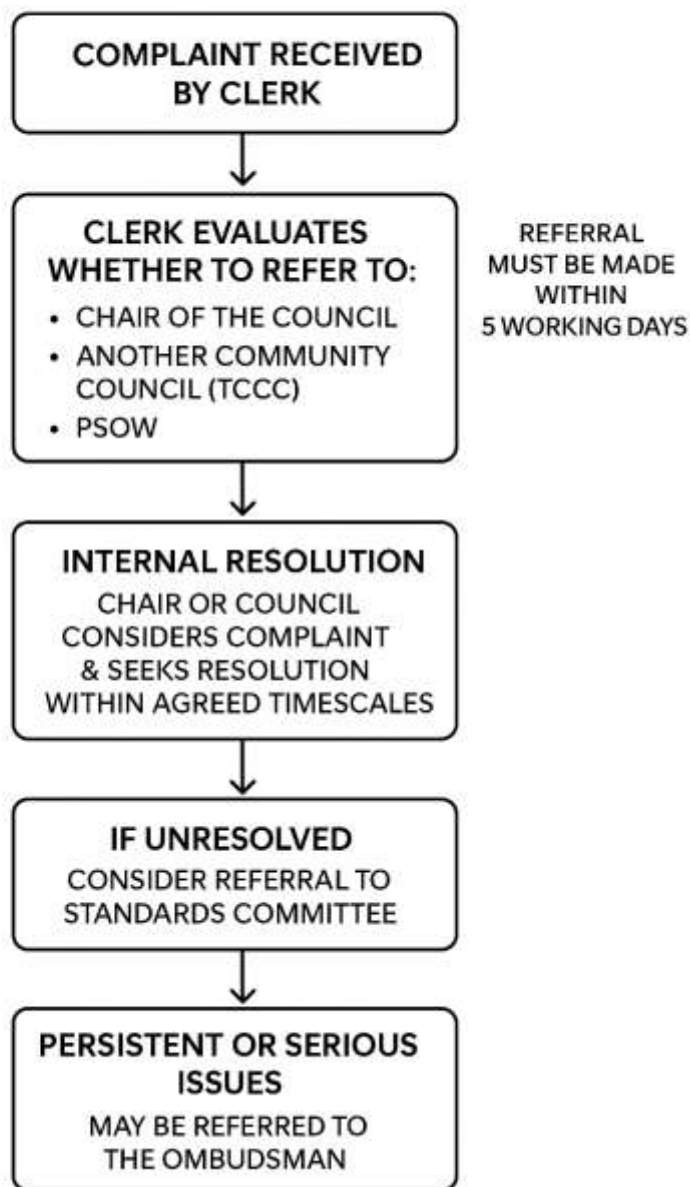
1. Purpose and Scope

- This protocol promotes high standards of conduct and behaviour among members, fostering respect and trust.
- It complements, rather than replaces, the Members' Code of Conduct. It applies to:
 - Low-level complaints between members of Town, City, or Community Councils.
 - Not applicable to complaints from the public, which should be referred to the Public Services Ombudsman for Wales (PSOW).
 - The protocol encourages internal resolution before external referral, in line with obligations under the Code of Conduct.

2. General Principles

- Members will attempt to resolve disputes internally through agreed processes.
- External referral to the PSOW or Standards Committee is a last resort.
- Members will avoid personal attacks or confrontations in public forums, including full Council meetings, media, or social media.
- Commitments under this protocol will not limit legitimate political debate or scrutiny.
- Political Group Leaders are responsible for ensuring compliance, individually and collectively.
- Members are encouraged to undertake training and development to support adherence to this protocol.
- Assistance may be sought from other councils where appropriate, at the discretion of both the referring and receiving councils.
- If the process involves the Standards Committee, the Chair (or Vice-Chair) may initially nominate a single Standards Committee member to attend.

MEMBER / MEMBER COMPLAINT FLOWCHART



This policy was approved by Council at its meeting held on Monday 16th October 2017 and reviewed at its meeting held on the 20th October 2025.

Ashley Griffiths – 20 October 2025